## UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No.	020375-049800US					
First Inventor	Staggs, Robert					
Title	METHODS AND SYSTEMS FOR PROVIDING PERSONALIZED FREQUENTLY ASKED QUESTIONS					

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APPLICATION ELEMENTS See MPEP chapter 600 concerning utility patent application contents.					ADDR	ADDRESS TO  Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450				97 U.S.		
2.	Fee Transmittal (Submit an original Applicant claims See 37 CFR 1.2 Specification (preferred arrange - Descriptive title of Cross Reference - Statement Regar - Reference to seq or a computer pro - Background of the Brief Summary or	I and a duplicate s small entity si 7.  ment set forth be if the Invention to Related Appli ding Fed sponso quence listing, a t ogram listing app e Invention f the Invention	for fee process tatus.  (Total Pages rlow)  cations red R & D able, endix	<b>.</b>	<ul> <li>7. CD-ROM or CD-R in duplicate, large table or Computer Program (Appendix)</li> <li>8. Nucleotide and/or Amino Acid Sequence Submission (if applicable, all necessary)</li> <li>a. Computer Readable Form (CRF)</li> <li>b. Specification Sequence Listing on: <ol> <li>CD-ROM or CD-R (2 copies); or</li> <li>Paper number of pages</li> <li>Statements verifying identity of above copies</li> </ol> </li> </ul>					174		
	- Detailed Descript - Claim(s) - Abstract of the D	ion						;))				
	a. Newly executed (original or copy)					11. English Translation Document (if applicable)  12. Information Disclosure Copies of IDS Statement (IDS)/PTO-1449 Citations  13. Preliminary Amendment						
<ul> <li>i. DELETION OF INVENTOR(S)         Signed statement attached deleting inventor(s)         named in the prior application, see 37 CFR         1.63(d)(2) and 1.33(b).</li> <li>6. Application Data Sheet. See 37 CFR 1.76</li> </ul>					<ul> <li>14.</li></ul>							
18. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in the first sentence of the specification following the title, or in an Application Data Sheet under 37 CFR 1.76:  Continuation Divisional Continuation-in-part (CIP) of prior application No:  Prior application information: Examiner For CONTINUATION OF DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.												
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Name (Print/Type) Melissa A. Haapala			Registration No. (Attorney/Agent) 47,622				47,622					
Signature 9/1/1/			· a.	Phale		, ,,		Date	February 19, 2004	<b>,</b>		